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Statewide gas outage updates

Latest on the crisis from around New Mexico

Updated: Friday, 04 Feb 2011, 3:38 PM MST
Published: Thursday, 03 Feb 2011, 11:02 AM MST

- the load on the line that serves them," said Gary Stone, PNM vice president, New Mexico Operations.
- **New Mexico Gas Company works to preserve gas service** - Disruption in natural gas service has been reported by New Mexico Gas Company (NMG) customers in all parts of the state. NMG is working to preserve natural gas service to as many customers as possible in Santa Fe. Residents are asked to limit natural gas usage by turning their thermostats down a degree or two. Also, dress in layers and if possible, have an alternative source of heat such as electric heaters, wood or pellet stoves and electric blankets. Do not use unvented heaters, grills, propane or kerosene heaters or camp stoves inside homes or enclosed spaces as these can result in carbon monoxide poisoning. Also, check on your neighbors and friends, especially the elderly, sick or homebound. The City and County emergency managers are prepared to open a Warming Center should gas service to Santa Fe residents be disrupted.
- **City of Las Cruces experiencing low natural gas pressure** - Las Cruces Utilities is reporting that natural gas pressure is low throughout the city due to heavy demand, and are asking residents to limit use of natural gas to minimum needs only. Customers who lose or experience problems with service may call (505) 526-0500.
- **National gas shortage results in gas shut off to Taos, Questa, Red River areas** - The Town of Taos has just been informed by the New Mexico Gas Company that natural gas supplies to Taos, Questa and Red River will be interrupted starting immediately. There is currently no time frame for re-supply, although representatives from NMGC will keep all posted. There are [updates online](#), and the customer service contact number, 1-888-664-2726. This shortage and service cut off is due to national transcontinental pipeline supplies to many places in the U.S., including west Texas, Albuquerque, etc. Vice President Tommy Dolan at New Mexico Gas Company in Albuquerque said it is estimated that 10,800 service locations will be impacted in the Taos area, Questa and Red River areas. The Town of Taos, Taos County and other emergency response entities are preparing for locations within the area to come to, should the shut off be sustained for a prolonged period of time. Senator Bingaman's office, the National Guard and other responders have been notified by the Town of Taos as to the situation. They also advised people to stay off their cell phones for non-emergency calls, be careful using electric heaters, to not use candles as heat or light and to not leave their homes unless it is absolutely necessary.
- **City of Albuquerque responding to notification of gas interruptions and outages** - Early this morning, officials with the City of Albuquerque were notified by the Gas Company of New Mexico of possible interruptions of gas service. The problems were in the form of pressure issues detected at certain areas throughout the Albuquerque Metro Area. Additionally, officials were notified that other communities are experiencing outages and interruptions statewide including Placitas, Bernalillo, Taos, Red River, Questa, T or C, Silver City, Alamogordo and Tularosa. Mayor Richard J. Berry and city leaders immediately activated the Emergency Operations Center. Officials are in close contact with gas company representatives and continue to monitor the situation. The mayor and public safety team are in communication with the Governor's Office, State EOC, and other mayors throughout the state as well as other utilities. The gas company has indicated that there is the potential for disruption to 10,000 to 20,000 households and businesses in Albuquerque. The city has contingency plans in place should we experience loss of gas in the Albuquerque Metro Area. During a morning press briefing, Mayor Berry stressed that this is a supply and demand issue. "We are asking everyone to pitch in as New Mexico's largest metro area to alleviate the potential for local outages as well as help our neighboring cities to the North and South," said the mayor. "Let's all work together - let's do our part in Albuquerque and the metro area to help everyone throughout the state."
- **Xcel Energy asks customers to curb electricity use in Texas and New Mexico** - Xcel Energy is asking electric customers in Texas and New Mexico to join their neighbors across the region in conserving energy as regional utility systems struggle to meet high demand with diminished resources. The utility company is not planning rotating outages in the area at this time, but is cautioning customers that conditions both inside and outside the area could impact Xcel Energy's ability to serve customers. Natural gas supplies to area power plants have been curtailed to lower volumes because of natural gas pipeline supply and delivery issues. Additionally, high electrical loads within the Xcel Energy service area are straining the company's distribution system. Xcel

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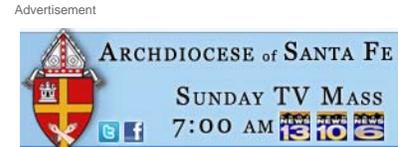
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